



Docket No.: 1341.1092

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

Hiroko SHIMIZU, et al.

Serial No. 09/842,894

Group Art Unit: Unassigned

Confirmation No. 7590

Filed: April 27, 2001

Examiner: Unassigned

For: METHOD AND SYSTEM FOR CALL SERVICE SYSTEM, AND COMPUTER  
PRODUCT (AS AMENDED)

**PRELIMINARY AMENDMENT**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

Before examination of the above-identified application, please amend the application as follows:

**IN THE TITLE**

Please REPLACE the present title with the following NEW title:

--METHOD OF AND SYSTEM FOR CALL SERVICE SYSTEM, AND COMPUTER  
PRODUCT--

**IN THE SPECIFICATION**

Please REPLACE the pending specification with the substitute specification attached hereto.

**IN THE CLAIMS**

Please DELETE claims 1-8 without prejudice or disclaimer:

Please ADD claims 9-16:

9. (NEW) A call service system comprising:  
at least one client terminal through which a user can make an inquiry, said client

SUBBT